

# End-of-Sale and End-of-Life Announcement for the Cisco 3G and Cisco LTE 1.0 Wireless WAN for Cisco 800 Series Router Fixed Platforms

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## Overview

### EOL10279 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco 3G and Cisco LTE 1.0 Wireless WAN for Cisco 800 Series Router Fixed Platforms. The last day to order the affected product(s) is December 9, 2015. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

## End-of-life milestones

**Table 1.** End-of-Life Milestones and Dates for the Cisco 3G and Cisco LTE 1.0 Wireless WAN for Cisco 800 Series Router Fixed Platforms

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	March 11, 2015
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 9, 2015
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 8, 2016
<b>End of SW Maintenance Releases Date: HW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 8, 2016
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	December 8, 2016
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 8, 2016
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	March 5, 2020
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2020

HW = Hardware      OS SW = Operating System Software      App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C819G+7-K9	C819 Secure M2M GW (non-US) 3.7G HSPA+ R7 w/ SMS/GPS	C819G-4G-GA-K9	C819 M2M 4G LTE for Global, 800/900/1800/2100/2600 MHz, HSPA+	-
C819G+7-K9	C819 Secure M2M GW (non-US) 3.7G HSPA+ R7 w/ SMS/GPS	C881G-4G-GA-K9	Secure FE Router (non-US) 4G LTE/HSPA+ w/ SMS/GPS	-
C819G-4G-A-K9	C819 M2M 4G LTE for ATT, 700 MHz Band 17, HSPA+	C819G-4G-NA-K9	C819 M2M 4G LTE for North America, AWS/1900/1500/700, HSPA+	Migration PID will be orderable on April 13, 2015
C819G-4G-G-K9	C819 M2M 4G LTE for Global, 800/900/1800/2100/2600 MHz, HSPA+	C819G-4G-GA-K9	C819 M2M 4G LTE for Global, 800/900/1800/2100/2600 MHz, HSPA+	-
C819G-4G-V-K9	C819 M2M 4G LTE for Verizon, 700 MHz Band 13, EVDO Rev A	C819G-4G-VZ-K9	C819 M2M 4G LTE for Verizon, 700 MHz Band 13, AWS Band 4	Migration PID will be orderable on April 13, 2015
C881G+7-A-K9	C881 (North America) WAN FE 3.7G HSPA+ R7 w/ SMS/GPS	C819G-4G-NA-K9	C819 M2M 4G LTE for North America, AWS/1900/1500/700, HSPA+	Migration PID will be orderable on April 13, 2015
C881G+7-A-K9	C881 (North America) WAN FE 3.7G HSPA+ R7 w/ SMS/GPS	C899G-LTE-NA-K9	Secure GE Router North America 4G LTE/HSPA+ w/ SMS/GPS	Migration PID will be orderable on May 18, 2015
C881G+7-K9	WAN FE (non-US) 3.7G HSPA+ R7 w/ SMS/GPS (MC8705)	C819G-4G-GA-K9	C819 M2M 4G LTE for Global, 800/900/1800/2100/2600 MHz, HSPA+	-
C881G+7-K9	WAN FE (non-US) 3.7G HSPA+ R7 w/ SMS/GPS (MC8705)	C881G-4G-GA-K9	Secure FE Router (non-US) 4G LTE/HSPA+ w/ SMS/GPS	-
C881G+7-K9	WAN FE (non-US) 3.7G HSPA+ R7 w/ SMS/GPS (MC8705)	C899G-LTE-GA-K9	Secure GE and SFP Router (non-US) 4G LTE/HSPA+ w/ SMS/GPS	-
C881GW+7-A-K9	Router w/ WAN FE and 3.7G HSPA+ (NA) w/ Dual Radio FCC	C819GW-LTE-MNA-AK9	C819 M2M 4G LTE for Global, 800/900/1800/2100/2600 MHz, HSPA+	Migration PID will be orderable on June 19, 2015
C881GW+7-E-K9	Router w/ WAN FE and 3.7G HSPA+ (non-US) w/ Dual Radio ETSI	C819GW-LTE-GA-EK9	C819 M2M 4G LTE for Global, 800/900/1800/2100/2600 MHz, HSPA+	Migration PID will be orderable on May 18, 2015

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C886VAG+7-K9	VDSL2/ADSL2+ over ISDN and 3G HSPA+ R7 with GPS (MC8705)	C896VAG-LTE-GA-K9	GE SFP VDSL2/ADSL2+ over ISDN (non-US) 4G LTE/HSPA+	-
C887VAG+7-K9	VDSL2/ADSL2+ over POTS (non-US) 3.7G HSPA+ R7 w/ SMS/GPS	C887VAG-4G-GA-K9	VDSL2/ADSL2+ over POTS (non-US) 4G LTE/HSPA+ w/ SMS/GPS	-
C887VAG+7-K9	VDSL2/ADSL2+ over POTS (non-US) 3.7G HSPA+ R7 w/ SMS/GPS	C897VAG-LTE-GA-K9	GE SFP VDSL2/ADSL2+ over POTS (non-US) 4G LTE/HSPA+	-
C887VAGW+7-A-K9	VDSL2/ADSL2+ over POTS and 3G HSPA+ R7 with SMS/GPS FCC WLAN	There is currently no replacement product available for this product.	-	-
C887VAGW+7-E-K9	VDSL2/ADSL2+ over POTS and 3G HSPA+ R7 with SMS/GPS ETS WLAN	There is currently no replacement product available for this product.	-	-
C887VAMG+7-K9	VDSL2/ADSL2+ over POTS (Annex M) and 3G HSPA+ R7 with GPS (M)	C897VAMG-LTE-GA-K9	GE SFP VDSL2/ADSL2+ Annex Mover POTS 4G LTE/HSPA+	-
C888EG+7-K9	G.SHDSL w/ EFM (non-US) 3.7G HSPA+ R7 w/ SMS/GPS	C898EAG-LTE-GA-K9	Secure GE SFP Router G.SHDSL (non-US) 4G LTE/HSPA+	-

## Product migration options

Customers are encouraged to migrate to the Cisco 4G LTE 2.0 Wireless WAN for Cisco Integrated Services Routers Generation 2 (ISR G2) 800 Series fixed platforms. Information about this product can be found at:

[https://www.cisco.com/c/en/us/products/collateral/routers/800-series-routers/datasheet\\_c78-732744.html](https://www.cisco.com/c/en/us/products/collateral/routers/800-series-routers/datasheet_c78-732744.html).

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at [https://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase Cisco 3G and Cisco LTE 1.0 Wireless WAN for Cisco 800 Series Router Fixed Platforms the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

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Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries.

For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For more information

To request information about the Cisco 4G LTE 2.0 Wireless WAN for Cisco Integrated Services Routers Generation 2 (ISR G2) 800 fixed platforms, send an e-mail to [cs-800@cisco.com](mailto:cs-800@cisco.com).

For more information about the Cisco End-of-Life Policy, go to: [https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

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